PATIENT PARTICIPATON GROUP

ACTION PLAN

Date of Meeting - Tuesday 7 June 2016



| <u>Meeting</u> <u>Date</u> | Title & Action | <u>Action</u> <u>Owner</u> | Timeframe for completion | <u>Status</u> |
|-------------------------------|--|-------------------------------|-----------------------------|---------------|
| 7/6/16 | Health and Social Care Partnership – Community Engagement • Practice to display and circulate information on Health and Social Care Partnerships, Community Engagement, and opportunities available | Jan/Brian McQuillan | October 2016 | |
| 7/6/16 | Health and Care Experience Survey Share the link to the Practice' Health and Care Experience Survey results on the Practice website and social media pages Display results, highlighting improvements on the bottom five of 2013/14, within the Waiting Room | Angeline | July 2016 | |
| 7/6/16 | Summer Newsletter • Draft and send to the PPG for approval, before circulating in the usual manner | Angeline | July 2016 | |